Requirements engineering

- The process of establishing the services that the customer requires from a system and the constraints under which it operates and is developed.
- The requirements themselves are the descriptions of the system services and constraints that are generated during the requirements engineering process.

What is a requirement?

- It may range from a high-level abstract statement of a service or of a system constraint to a detailed mathematical functional specification.
- This is inevitable as requirements may serve a dual function:
  - May be the basis for a bid for a contract - therefore must be open to interpretation;
  - May be the basis for the contract itself - therefore must be defined in detail;
- Both these statements may be called requirements.

Types of requirement

- User requirements
  - Statements in natural language plus diagrams of the services the system provides and its operational constraints. Written for customers.
- System requirements
  - A structured document setting out detailed descriptions of the system’s functions, services and operational constraints. Defines what should be implemented so may be part of a contract between client and contractor.

Functional and non-functional requirements

- Functional requirements
  - Statements of services the system should provide, how the system should react to particular inputs and how the system should behave in particular situations.
- Non-functional requirements
  - Constraints on the services or functions offered by the system such as timing constraints, constraints on the development process, standards, etc.
- Domain requirements
  - Requirements that come from the application domain of the system and that reflect characteristics of that domain.
Functional requirements
- Describe functionality or system services.
- Depend on the type of software, expected users and the type of system where the software is used.
- Functional user requirements may be high-level statements of what the system should do but functional system requirements should describe the system services in detail.

Requirements imprecision
- Problems arise when requirements are not precisely stated.
- Ambiguous requirements may be interpreted in different ways by developers and users.
- Consider the term ‘appropriate viewers’
  - User intention - special purpose viewer for each different document type;
  - Developer interpretation - Provide a text viewer that shows the contents of the document.

Requirements completeness and consistency
- In principle, requirements should be both complete and consistent.
- Complete
  - They should include descriptions of all facilities required.
- Consistent
  - There should be no conflicts or contradictions in the descriptions of the system facilities.
  - In practice, it is impossible to produce a complete and consistent requirements document.

Non-functional requirements
- These define system properties and constraints e.g. reliability, response time and storage requirements. Constraints are I/O device capability, system representations, etc.
- Process requirements may also be specified mandating a particular CASE system, programming language or development method.
- Non-functional requirements may be more critical than functional requirements. If these are not met, the system is useless.

Non-functional classifications
- Product requirements
  - Requirements which specify that the delivered product must behave in a particular way e.g. execution speed, reliability, etc.
- Organisational requirements
  - Requirements which are a consequence of organisational policies and procedures e.g. process standards used, implementation requirements, etc.
- External requirements
  - Requirements which arise from factors which are external to the system and its development process e.g. interoperability requirements, legislative requirements, etc.

Domain requirements
- Derived from the application domain and describe system characteristics and features that reflect the domain.
- Domain requirements be new functional requirements, constraints on existing requirements or define specific computations.
- If domain requirements are not satisfied, the system may be unworkable.
Problems with natural language

- Lack of clarity
  - Precision is difficult without making the document difficult to read.
- Requirements confusion
  - Functional and non-functional requirements tend to be mixed-up.
- Requirements amalgamation
  - Several different requirements may be expressed together.

Guidelines for writing requirements

- Invent a standard format and use it for all requirements.
- Use language in a consistent way. Use shall for mandatory requirements, should for desirable requirements.
- Use text highlighting to identify key parts of the requirement.
- Avoid the use of computer jargon.

Object-oriented Design

- Objects are entities in a software system which represent instances of real-world and system entities.
- Object classes are templates for objects. They may be used to create objects.
- Object classes may inherit attributes and services from other object classes.

The Unified Modeling Language

- Several different notations for describing object-oriented designs were proposed in the 1980s and 1990s.
- The Unified Modeling Language is an integration of these notations.
- It describes notations for a number of different models that may be produced during OO analysis and design.
- It is now a de facto standard for OO modelling.

Employee object class (UML)
Object communication

- Conceptually, objects communicate by message passing.
- Messages:
  - The name of the service requested by the calling object;
  - Copies of the information required to execute the service and the name of a holder for the result of the service.
- In practice, messages are often implemented by procedure calls
  - Name = procedure name;
  - Information = parameter list.

Message examples

```c
// Call a method associated with a buffer object that returns the next value in the buffer
v = circularBuffer.Get();

// Call the method associated with a thermostat object that sets the temperature to be maintained
thermostat.setTemp(20);
```

Generalisation and inheritance

- Objects are members of classes that define attribute types and operations.
- Classes may be arranged in a class hierarchy where one class (a super-class) is a generalisation of one or more other classes (sub-classes).
- A sub-class inherits the attributes and operations from its super class and may add new methods or attributes of its own.
- Generalisation in the UML is implemented as inheritance in OO programming languages.

A generalisation hierarchy

UML associations

- Objects and object classes participate in relationships with other objects and object classes.
- In the UML, a generalised relationship is indicated by an association.
- Associations may be annotated with information that describes the association.
- Associations are general but may indicate that an attribute of an object is an associated object or that a method relies on an associated object.

An association model
Use-case models

- Use-case models are used to represent each interaction with the system.
- A use-case model shows the system features as ellipses and the interacting entity as a stick figure.

Use-cases for the weather station

- Startup
- Shutdown
- Report
- Calibrate
- Test