

Outline for working with SPICEWORKS

As a part of working with SpiceWorks, the following topics are brief outline of the targets to be achieved. The steps to be done using Spice Works are described in chronological order as follows:

1. Obtain an account to log on to Villanova Network.
2. Identify the range of IP address to be used for project.
3. Configure settings to monitor the devices present in Department of Computing Sciences.
4. Maintain inventory of all devices.
5. Properly categorize all the devices.
6. Set alerts for any critical outages.
7. Troubleshoot if there is any problem in any of the devices.
8. Generate some custom reports.
9. Check if there are any license issues.
10. Work on some tickets to resolve any issue.
11. Reorganize dashboard to use it effectively.
12. Install some useful plugins and work on them.
13. Check the network map, ping times etc.